



A Step-by-Step Guide to Usability Testing

Peter Mitchell

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Every day we are bombarded with new technology products that are confusing and difficult to use. For example, the new touch-screen voting machines in Florida are so difficult to use that some elections have been nullified due to all of the errors voters made while using the machines. There has to be a way to make things easy-to-use. There is-and it is found inside the covers of this book.

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